Windows 10 Update stops Windows Mobile Device Center (WMDC) connecting to WinCE mobile devices.

The problem:

Windows Mobile Device Center (WMDC) does not start or hangs when you connect your scanner to your Windows 10 PC after a Windows Update.

The problem was caused by the Windows 10 Creators Update in August 2017 (Version 1703) but may recur after any Windows Update.

The solution:

1. Open the services applet (see below for ways to do this).

2. Double-click on "**Windows Mobile 2003-based device connectivity**".

3. On the Log On tab, set it to log on as **Local System Account** (don't check the box "Allow service to interact with desktop")
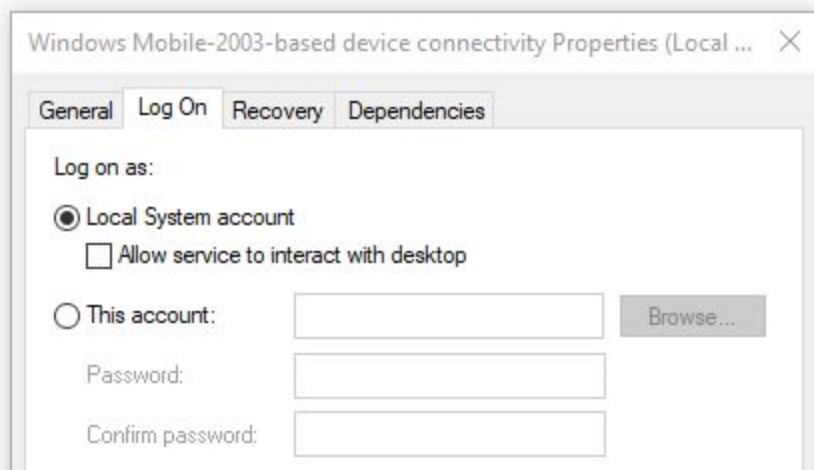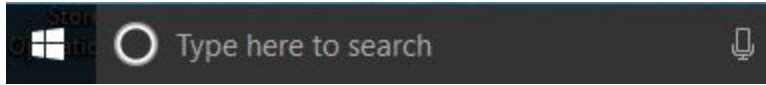

4. Click on OK

5. Reboot the PC.

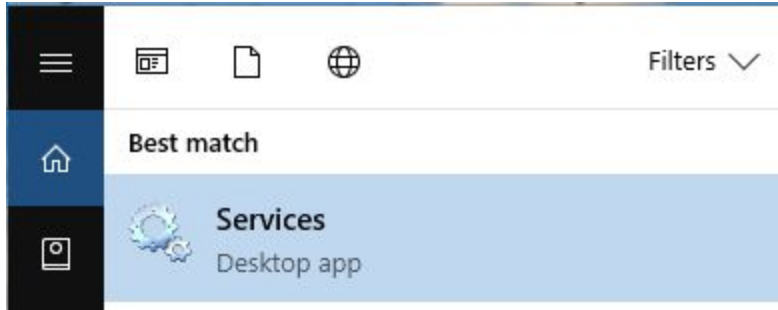Windows Mobile Device Center should now run correctly.

How to find the Services Applet

Method 1:
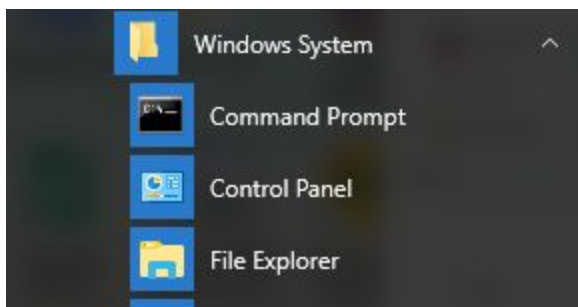In **Search** (Cortana .. usually next to the Start button in Windows 10), type **Services**

At the top of the list it should display Services Desktop app:

Click on Services.

Method 2:
Select **Start** > **Windows System** > **Control Panel**

At top right of Control Panel, select **View by Small Icons**

Click on **Administrative Tools**

Click on **Services**